

# BACK OFFICE Admin Manual



## **LOGIN TO THE SYSTEM**

If you are at your own terminal or PC then you may log in with the following entries.

- 1. At the prompt "login:" you will type in lower case your own assigned login (\_\_\_\_\_) and press enter.
- 2. At the prompt "password" you will type in lower case "usda92" and press enter.
- 3. At the next prompt "PASSWORD" you will enter in upper case "FOOD" or your customized password
- 4. At the prompt "enter operator initials" you will type in your three initials.
- 5. At the prompt "is all OK" type "Y"
- 6. You will then be at the MASTER MENU and into the program.
- ❖ Please note that one must be careful and accurate in the login process. If mistakes are made in the entries or in being in upper or lower case at the wrong time, then the system will not let you in. Be sure to make all entries carefully and accurately.

# **END OF DAY ROUTINE**

All campus terminals must be logged off before the Food Service Office personnel completes the END OF DAY procedures. This routine prepares files for next days activity, causes certain files to merge and be placed in correct sequences, and backs up data for the day. This is an essential operation.

The following steps **must** be completed at the end of each school day:

- 1. Access the Systems Design Food Service Menu.
- 2. From the Master Menu, select menu option FS and press enter.
- 3. Select option 07=End of Day Processing Menu
- 4. Then select option 03=Clear Clerk Files. NOTE: A DAILY MUST
- 5. Then select option 04=Update Accuclaim Data. Note: Press Enter for today's date.
- 6. Then select option 05=Off-Campus Report. (Generates a report)
- 7. Then select option 06=Merge Meal and Cash Transactions

NOTE: Then print the following reports:

- 8. Option 09=District Eligibility Report may be run daily but is not a necessity
- 9. Option 10=Daily Summary Report. This is a snapshot of all the days' activity at each campus. A must for monitoring campus activity. (Generates a report.)
- 10. END OF DAY COMPLETE. LOG OFF

# TO LOG OFF AT THE END OF THE DAY

- 1. @ ENTER MENU OPTION **(QU) PRESS ENTER**
- 2. @ C TO CONTINUE, X TO LOGOFF, PRESS X THEN ENTER
- 3. IT IS NOW SAFE TO TURN THE POWER OFF TO THE TERMINAL or SHUTDOWN

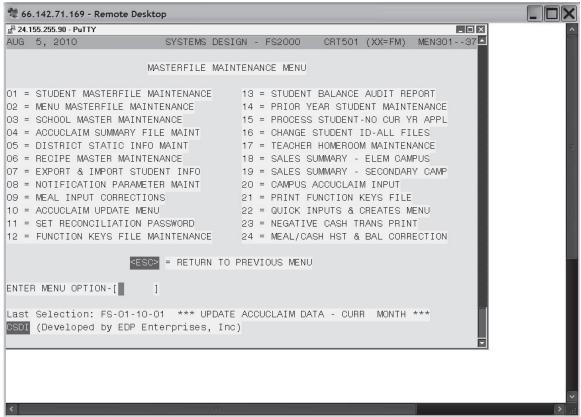
## THE PC.

# **MASTERFILE MAINTENANCE**

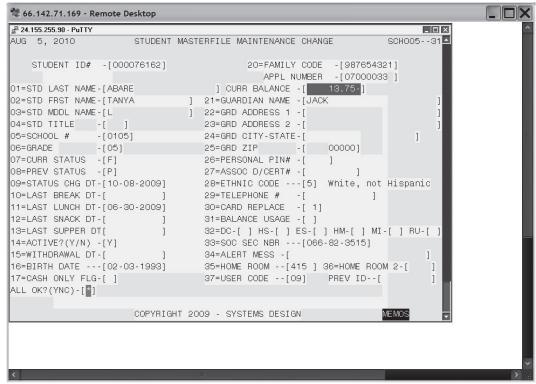
The Masterfile Maintenance menu allows the operator to add, change, or delete data to numerous data basis within the system. These options are available to back office personnel and are not displayed on screen at the campus level. A description of the most essential options may be found below.

# **MASTERFILE MAINTENANCE MENU**

## **FS-01**



## STUDENT MASTERFILE MAINTENANCE FS-01-01



Fields 1 through 6, 16, fields 21 through 25, 29, 33 and 35 come directly from Districts PEIMS system.

Fields 7 thru 9 come from the Free & Reduced Application module and is updated in REAL-TIME mode.

Fields 10 through 13 show the last time the student received a meal

Field 14 is updated nightly from the Districts PEIMS system; if the student withdraws they can't get a meal

Field 17 tells the clerk that student must pay in **cash only** when set to **Y** 

CURRENT BALANCE shows Students current balance in REAL-TIME!

Field 26 is for a personal pin number that must be used by the student for every purchase when invoked.

Field 27 shows Direct Cert by association when used.

Field 28 is for Ethnic code and can be manual input or is downloaded from Districts PEIMS system.

Field 30 is used to track the number of ID Cards issued to the student.

Field 31 is used to inform Clerks that prepaid balance is for reimbursable lunch and breakfast only. Set flag to "Y" for this option.

Field 32 is used to flag direct cert and is load directly from CNPIMS quarterly! The program prints DC letters and campus rosters as well. This field may be set manually as well.

Field 34 is used for any Alert Message you wish to be displayed when student is severed on POS.

Field 35 is used for Homeroom and is updated nightly by Districts PEIMS system.

Field 36 is used for 2<sup>nd</sup> Homeroom or for ASSP to provide Barcode Roster entry for ASSP by caregiver.

Field 37 is used for user defined User Code such as Head Start, Even Start, Homeless or any other category that a district wants to track meal serving separately.

PREV ID is used by the program to move history of a student's transaction from one Student ID number to another ID number.

# EXPLANATION OF CODES USED IN STUDENT MASTERFILE

**Student/Meal Status Status Codes** 

Code	Explanation
С	Cash
D	Denied
F	Free
G	Generic
Р	Paid
R	Reduced
	Temporary (allows food server to select meal type. (This may be used on a temporary acct when the student has not been issued a Student ID, but you know the student has submitted an application.)
V	Adult Visitor
Χ	Adult Free
Υ	Adult Paid (employees)
Z	Adult Visitor (non-employees)

# **Student Master Grade Codes**

The following grade codes are in addition to the normal grade codes of EC, PK, K, 1-12.

Code	Explanation			
CC	Childcare			
ΙP	Infant Program			
AC	Alternate Center			
AT	Alternate Center			
HS	HOME SCHOOL			

**Temporary Account Numbers** 

ACCOUNT NUMBER 9900 + clerk #	FAMILY CODE 9900000	LAST NAME CASH	FIRST NAME ADULT	CAMPUS ASSIGNED	GRADE E	STATUS Y	GUARDIAN NAME ADULT CASH ACCTS	
9800 + clerk # ACCTS	9800000	CASH	STUDENT	ASSIGNED	ASSIGNE	D C	STUDENT CASH	
9700 + clerk #	9700000	CASH	VISITOR	ASSIGNED	E	Z	VISITOR CASH ACCTS	
9600 + clerk #	9600000	STAFF	CAFE	ASSIGNED	E	Х	CAFE STAFF ACCTS	

# **Student Master User Codes**

User codes are assigned in the student masterfile but must be set up under Systems Maintenance prior to assignment.

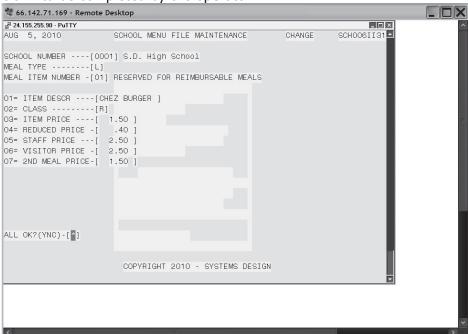
Code	Explanation
01	HEAD START
10	HOMELESS
11	RUNAWAY
12	MIGRANT

# MENU MASTERFILE MAINTENANCE FS-01-02

This option is utilized to add, change, or delete menu items. The operator will select FS-01-02, then A=Add, C=change, D=Delete. The system will them prompt for the campus number and the meal type.

🐲 66.142.71.169 - Remote Desktop ₽ 24.155.255.90 - PuTTY \_ 🗆 × SCHOOL MENU FILE MAINTENANCE SCH006II31 CHANGE AUG 5. 2010 SCHOOL NUMBER ----[0001] S.D. High School MEAL TYPE -----[] MEAL ITEM NUMBER -[ SELECT MEAL TYPE \* REGULAR TERM \*\* B = Breakfast L = Lunch A = After School Snack J = Express Ala Carte S = Snack Bar \*\* SUMMER PROGRAM \*\* F = First Meal(Breakfast) M = Mid Day Meal(Lunch) Q = Quick Meal(Snack) E = Evening Meal(Supper) MEAL TYPE: [\*] COPYRIGHT 2010 - SYSTEMS DESIGN

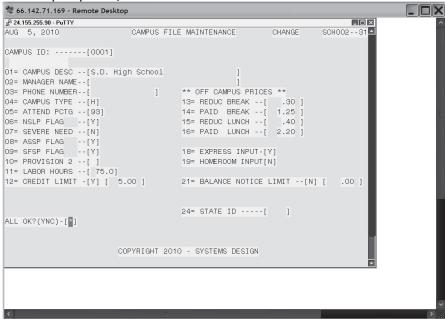
The operator will then be prompted for the item number. If in the Change or Delete mode the item's current info will be displayed. If in the Add mode the fields will be blank to be completed by the operator.



NOTE: Item numbers 1-14 are reserved for reimbursable meals only!!

## SCHOOL MASTERFILE MAINTENANCE FS-01-03

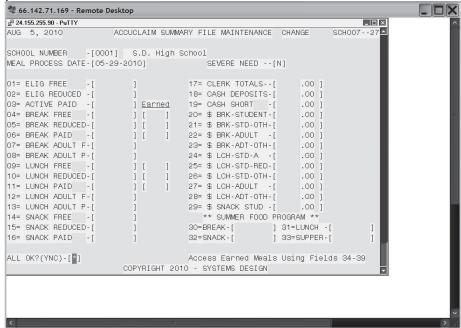
This option allows the operator to add, change, or delete information pertinent to a particular school/campus. Such as: campus type, NSLP flag, Severe need, labor hours, off campus prices, etc.



NOTE: The flags set here are specific to the particular campus and override any coordinating flags in the district masterfile.

# **ACCUCLAIM SUMMARY FILE FS-01-04**

The Accuclaim Summary File houses and displays all accuclaim and income information by campus by date. This information is filled in automatically during the End of Day process.



#### **DISTRICT STATIC INFO FS-01-05**

All information pertaining to the district is retained in this option.

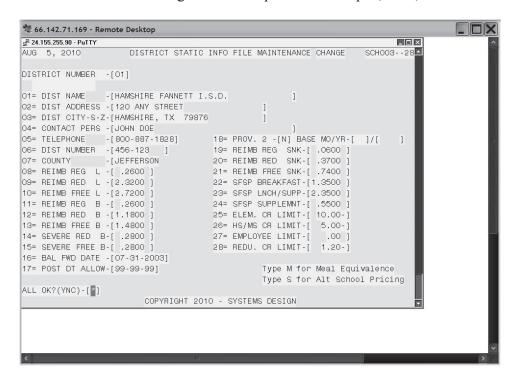
Fields 8-15 and 19-24 are the reimbursement rates as determined by the state.

Field 16 indicates the date the rollover was completed. The rollover prepares the system for the next school year.

Field 17 allows for the entry of prior date meals in the system. When entering prior date or backdating meals this flag must be set.

Field 18 indicates Provision 2 status and the base year info

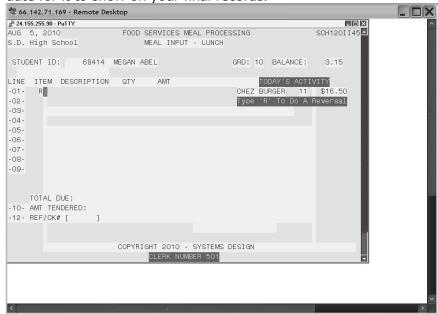
Fields 25-28 set the charge limit for a particular campus, staff, or status.



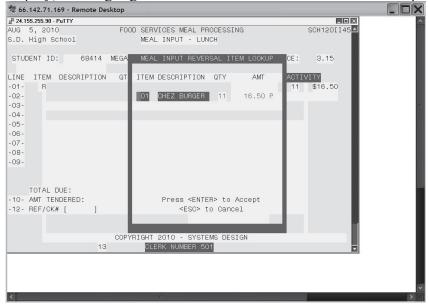
NOTE: Type "M" @ ALL OK to set up values for Meal Equivalency; type "S" @ ALL OK to set alternative campus pricing

# **Meal Input Corrections FS-01-09**

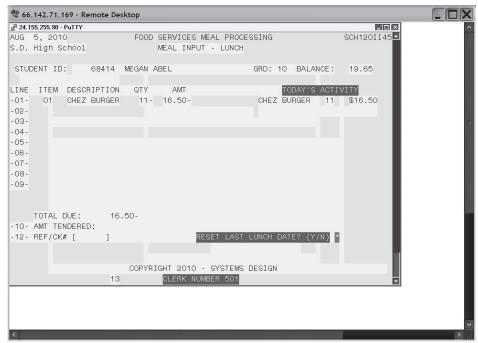
This option is used to key in Breakfast, Lunch, and snack meals to the school file or to make meal data entry corrections. It can be used for initial input where no meals have been posted or to make corrections to existing meals served by a clerk. For example lets say that clerk at a campus served to many paid reimbursable meals to a child's account. You can use the FS-01-09 option to make the correction as seen below. You will notice that the screen will prompt for the transaction date, and the type of meal you are correcting. After answering the questions the meal correction now resides permanently on file, but you must run an Accuclaim update (FS-01-10) on the desired date for it to show on your final records.



Type "R" on line 1 of the meal input screen. The MEAL REVERSAL screen will display; then highlight the item to be taken off the account and press enter.



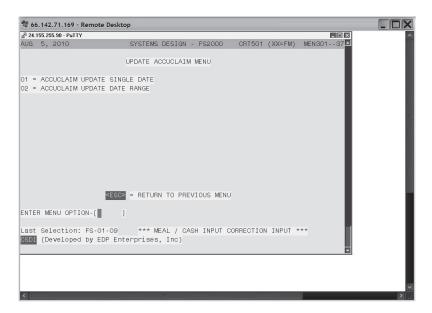
The system will automatically reverse the items; correcting the meal count and the account balance simultaneously.



NOTE: You can also use this program to post initial meals served at a campus. When using generic accounts it is best to only serve reimbursable meals. Use the student cash and adult cash accounts for other meal items that are not reimbursable items.

# **ACCUCLAIM UPDATE FS-01-10**

Always perform an ACCUCLAIM UPDATE after making corrections to meals. This step reads the corrections into the ACCUCLAIM SUMMARY file to maintain historical data and for reporting purposes.



## **SERVING PRIOR DAYS MEALS**

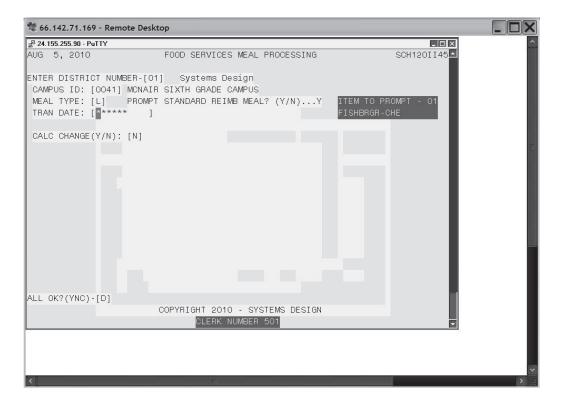
In the event the system is down and meals cannot be entered that day, this option allows for the system to be backdated so meals can be easily posted to the accounts.

1. Go to FS-01-05 and change the date in field 25 to the desired previous date you wish to allow clerks at the campuses to serve meals. This will allow clerks to back date only to the date specified.

2. The clerks will then need to enter MEAL PROCESSING using FS-02-01 and enter the letter "D" (as shown below), when prompted at the bottom of the screen @ ALL OK?(Y, N, C).

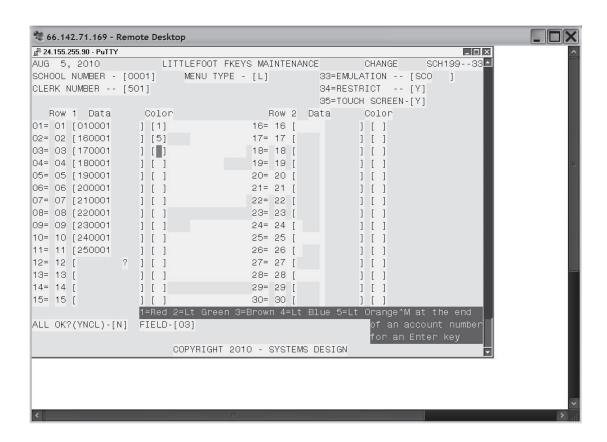
This will allow the clerk the ability to back date to the approved date you previously entered.

NOTE: Once the date is changed the date in the top left side of the screen will flash to the new date entered.



# **FUNCTION KEY MAINTENANCE FS-01-12**

This option is used to assign the function keys (hot keys). In the Touch Screen mode you can also assign colors to the keys for easier recognition on the touch screen monitor. This option is also used to assign function keys (hot keys) on regular keyboards to assist cashiers in quickly entering additional items on accounts for purchase.

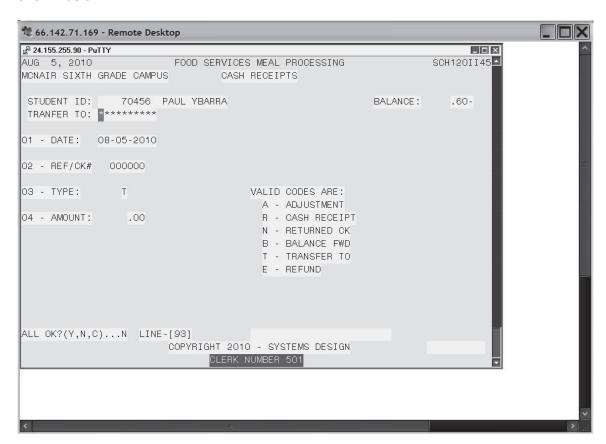


NOTE: In regular keyboard mode there are 24-function key available. In the Touch Screen mode there are 45 function keys available for each meal type.

## TRANSFERRING FUNDS FROM STUDENT TO SIBLING

To transfer funds from one student's account to a sibling's account, simply use the Cash Receipts Posting under MEAL PROCESSING by answering the following setup questions:

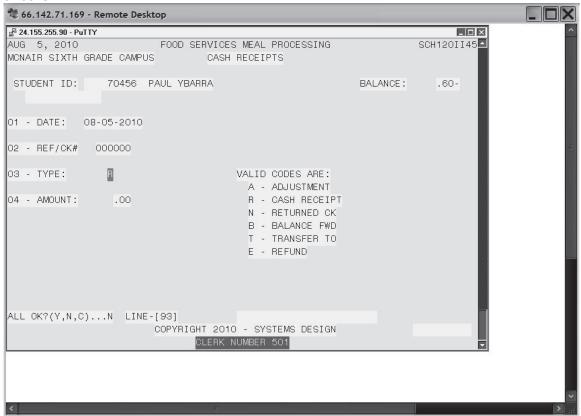
- 1. Go to FS-02-01 answer the initial questions campus (0041 for example) meal type (B or L) prompt standard meal (Y or N) and all OK (Y, N. C).
- 2. Then select [2] CASH RECEIPT POSTING
- 3. Then enter ID number of student you want to take money from (you can use? to look up name) then the amount (example 200- remember no decimal place) of transfer
- 4. Go to the bottom of the screen and @ ALL OK (Y,N,C) enter N and at LINE enter [93]. Remember your district may have a password. This will allow you to enter a "T" on line 3 and then prompt ID number of the student to receive the transferred money as shown below:



NOTE: This is a back office function. You would not want to give the code "93" to campus personnel.

## ADJUSTING ACCOUNT BALANCES AND ACCESSING SPECIFIC AUDIT CODES

At times back office staff may need to make an adjustment to a student's account. Various situations can create the need for these adjustments. Such as; a student withdraws from school and the balance of their account is refunded to them, or reverse funds from an insufficient check, or transfer money from one students account to another.

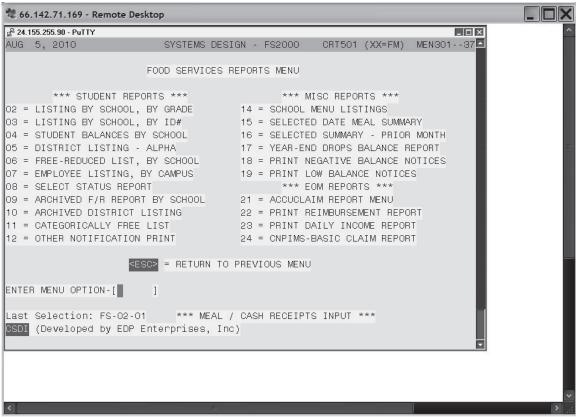


To make an adjustment to an account:

- 1. Go to FS-02 MEAL PROCESSING MENU. Then log into the appropriate campus. NOTE: It doesn't matter which MEAL TYPE you select. There is only one money account.
- 2. Then select TYPE [ 2 ] CASH RECEIPTS POSTING.
- 3. At STUDENT ID; enter the student or adult account number to be adjusted
- 4. At 04-AMOUNT, enter the amount to be adjusted and press enter
- 5. At the ALL OK? (Y,N,C), type "N"; then at LINE-[ ], type in access code 93(as shown above)
- 6. The cursor then goes to 03-TYPE: and the VALID CODES ARE: displays on screen (as shown above).
- 7. Select the code based on the type of adjustment being made on this account and enter the single letter code on LINE 3, press enter.
- 8. Then at ALL OK?(Y,N,C) press enter to accept.

NOTE: The system will keep the last code entered until the operator changes it or exits the program.

## STANDARD REPORT OPTIONS FS-04



Options 2 and 3 allow clerks to print Campus Rosters in Alpha or Numeric order Option 4 allows clerk to print report that displays student and adult balances positive, negative or both.

Option 5 prints a roster in Alpha order for the entire district.

Option 06 prints a Free & Reduced List for the campus.

Option 7 prints an Employee list (Teacher, Maintenance, and Café) for the district.

Option 8 allows the clerk the ability to print a report by a single status of Free, Reduced, Paid, or Denied.

Option 9 allows the clerk to print the Free/ Reduced report for a specific date in history for audit purpose.

Option 12 Custom notice to parents stating child's ID number for meal serving prints two notices per page.

Option 14 prints the campus menus.

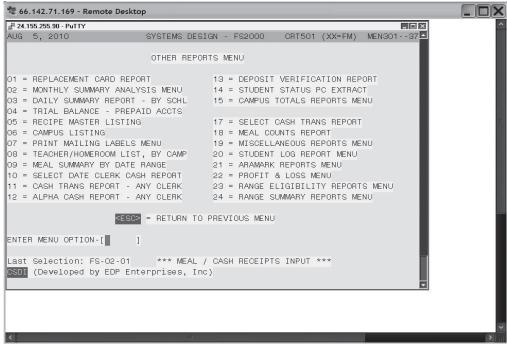
Option 15 and 16 allows back office personnel to print a prior date meal transaction summary of meals served or a detail list of each student's purchases on the prior date. Option 17 allows clerks to print a list of possible student balances dropped at the end of the year.

Option 18 prints negative balance notice to students that owe money by grade and homeroom. Also, prints notice to staff that owes money.

Option 19 prints low balance notice to students to alert parents that the child's account balance is low. This report prints by grade and homeroom.

Options 21 through 24 are End of Month reports and are in Texas State format.

## **OTHER REPORTS OPTIONS FS-16**



Option 1 prints a report by student showing the number of replacement cards issued.

Option 2 prints a report showing total income from cash sales and State reimbursement

Option 3 shows a one page snap shot of one day's student reimbursement counts, adult counts, cash sales amounts broken down by category, for each campus and a district total. This report also shows meal equivalencies and meal per labor hour break down by campus!

Option 4 prints report summarizing all prepaid and negative accounts for each campus

Option 5 is used to reflect recipe used for each reimbursable menu item served

Option 6 prints a list of campuses, TEA number and campus name

Option 7 prints a mailing label using Avery 6160 gummed labels

Option 8 prints a list of Homeroom Teachers with associated homeroom.

Option 9 prints a summary of meals items served and revenue generated for a specified time frame.

Option s 10, 11, and 12 print a cash report for a specific clerk in alpha or numeric order.

Option 13 prints or displays on the screen deposits posted by the campuses.

Option 14 allows for an ASCII file to be generated that can upload student data to other programs like Excel

Option 15 prints a snap shot of positive, negative and net balances totaled by student, adult, and other.

Option 16 prints the Ethnic totals by grade by campus.

Option 17 prints a report by cash transaction (receipt, adjustment, balance forward, NFS checks or sales) sorted by campus, clerk, and grade.

Option 18 prints a list by student by grade showing the total number of meals served to each student by date range.

Option 19 prints reports for all alert messages, and students who changed ID numbers.

Option 20 is a report by student showing all enrollments and with draw dates and any meal status changes.

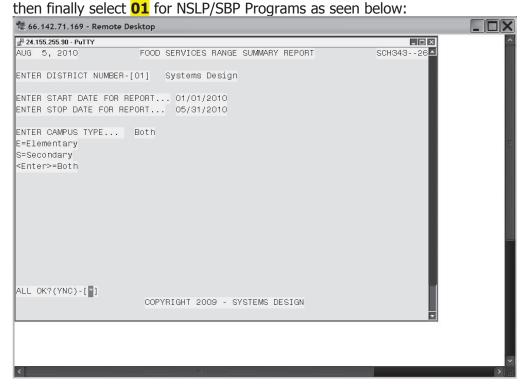
Option 21 customized ARAMARK reports.

Option 22 is for profit and loss reports by campus including district average.

Option 23 and 24 are various range summary reports available by date range broken out by meal type and campus.

# **Severe Need Calculations Report**

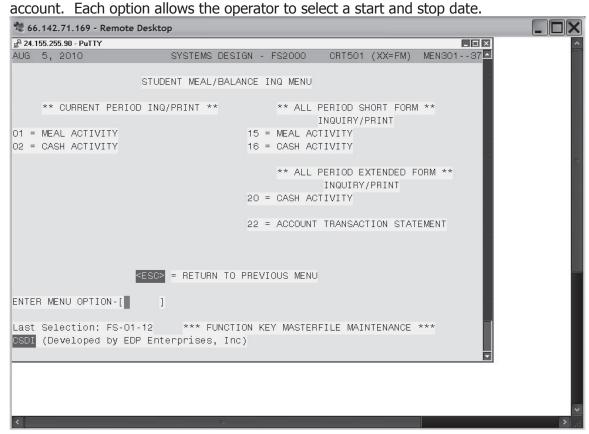
Systems Design can provide you with information you need to fill out the questions for Severe need Breakfast Program. Simply go to the master menu and select **FS** (Food Service), then select **16** (Other Reports Menu) then select **24** (Range Summary Report),



You will then be prompted to enter the start date and stop date of the report. The state requests that the start date be 07/01 of a given year and the stop date 06/30 of the next year. Then you will be prompted to enter "E" for Elementary or "S" for Secondary. For both simply hit the **enter** key. This will provide you a report with all the information required by campus.

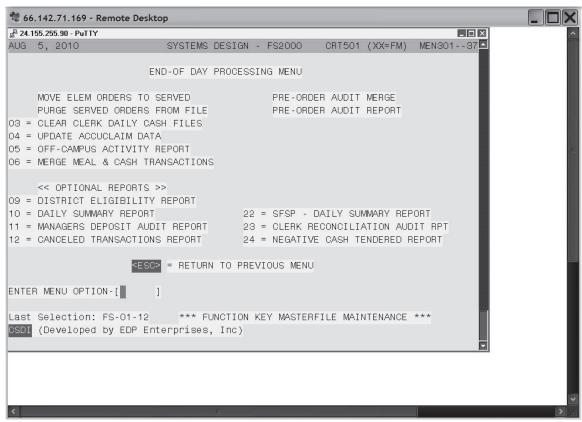
# STUDENT MEAL/BALANCE INQUIRY FS-03

This option allows the operator to access, view, and/or print the account history for every student and staff. Options 1 and 2 access the current month files. Options 15, 16, and 20 access current and previous months files. Option 22 prints a statement of



NOTE: The account activity can be viewed on screen or printed based on the operator's response to the on screen prompts.

# **END OF DAY PROCESSING FS-07**



All campus terminals must be logged off before the Food Service Office personnel completes the END OF DAY procedures. This routine prepares files for next days activity, causes certain files to merge and be placed in correct sequences, and backs up data for the day. This is an essential operation.

The following steps **must** be completed at the end of each school day:

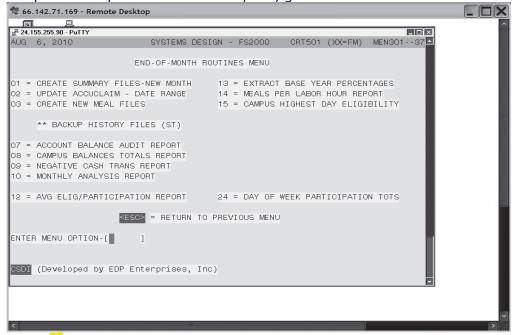
- 1. Access the Systems Design Food Service Menu.
- 2. From the Master Menu, select menu option FS and press enter.
- 3. Select option 07=End of Day Processing Menu
- 4. Then select option 03=Clear Clerk Files. NOTE: A DAILY MUST
- 5. Then select option 04=Update Accuclaim Data.
  Note: Press Enter for today's date.
- 6. Then select option 05=Off-Campus Report. (Generates a report)
- 7. Then select option 06=Merge Meal and Cash Transactions

NOTE: Then print the following reports:

- 8. Option 09=District Eligibility Report may be run daily but is not a necessity
- 9. Option 10=Daily Summary Report. This is a snapshot of all the days' activity at each campus. A must for monitoring campus activity. (Generates a report.)
- 10. END OF DAY COMPLETE. LOG OFF

# **End of Month Report Options FS-08**

This option is essential in closing the month and preparing for the new month. This should only be performed the last day of the month AFTER end of day has been completed. To print MONTH-END reports, go to FS-04.



Option 01 <u>This step must be run</u> and can be ran at anytime, it sets up the files for each campus for serving and recording meals and cash transactions.

Option 02 will allow you to run an update Accuclaim for every day of the month with one entry

Option 03 This allows the system to break up the meals into monthly totals for quicker operation.

This can only be run prior to serving the first meal of the new month. This step should <u>never be run more</u> <u>than once</u> <u>and only at the end of the prior month.</u>

Option 07 is a report of any accounts whose balance does not match the cash

history report ending balance.

Option 08 This will produce a report showing the total cash balances (+ and -) for student and adults by campus\_\_\_

Option 09 This will produce a report showing all clerks negative cash transactions by campus

Option 10 This will produce a report show ALL income (state reimbursement, adult and student Ala cart, and the cash form student paid portion of reimburse-able meals by campus

Option 12 will print by a user defined date range the average enrollment by status (F,R,P) and participation level in each status by breakfast and lunch per campus.

Option 13 is for Provision 2 base year information

Option 14 will give you the detail and average MPLH for each campus

Option 15 is a report of the highest day eligibility (F,R,&P) at each campus over a date range.

Option 24 gives a report by campus showing each meal (B & L) totals by the day of the week

## TO LOG OFF AT THE END OF THE DAY

- 1. @ ENTER MENU OPTION (QU) PRESS ENTER
- 2. @ C TO CONTINUE, X TO LOGOFF, PRESS X THEN ENTER
- 3. IT IS NOW SAFE TO TURN THE POWER OFF TO THE TERMINAL or SHUTDOWN THE PC.

## POINT OF SALE SHORTCUTS AND HELPFUL HINTS

The following are shortcuts and helpful hints designed to minimize keystrokes for cashiers and assist in troubleshooting minor issues.

#### POS SHORTCUTS

All of these are utilized in the meal input screen

- 1. To serve a PARENT MEAL on their child's account
  - a. Input student ID
  - b. Serve student meal and ala cart items
  - C. Then on the next entry line, type P1 (for Parent Meal) and press enter, the system will then prompt you for the quantity of Adult Visitor meals you want to serve at the visitor price which is deducted from the child's account
- 2. If cursor is blinking at the amount tendered line (line 10) and you need to go back up to serve additional items—Simply press the arrow up key
- 3. If you pull up the wrong student's account, simply press the ESC (escape) key to go back to Student ID
- 4. To make a meal data entry error correction; use the REVERSAL option. Type "R" on line 1 of the meal input screen to bring up the Reversal Screen.
- 5. Pay close attention to the on screen ALERT messages. Alert messages appear highlighted on screen when a clerk is about to perform a function that is questionable. The clerk MUST answer the ALERT message by typing "y" to accept, or "N" to decline. There is also a new MEMO message that will display for a student with a long allergic message. This MEMO will display up to 180 characters of information but the clerk only has to press the enter key to remove the MEMO message.

## **HELPFUL HINTS**

- 1. ATTACH A PRINTER—If the printer does not print, first check the power and cables are securely attached. Then clerks can use Option FS-02-11 to check the status of their printer and Option FS-02-12 to attach their printer.
- UNLOCK A TERMINAL--In the event a terminal freezes or displays on screen 'PROCESS IS RUNNING", clerks can unlock the terminal. If you are logged into the system; at the ENTER MENU OPTION type UNLOCK, then enter your password. The system will prompt the clerk to enter the clerk number to be unlocked. This allows clerks to unlock each other.
- 2. To UNLOCK your own TERMINAL--There is a method to "Unlock "yourself when "I-Shell is already running". You can perform this operation by entering the following at the login prompt:\_\_\_\_\_

At Login: **unlock** (press enter)

At Password: **usda92** (which is not displayed on the screen)(press enter)

The operator will be prompted to enter the clerk number to be unlocked. You need only enter your 3 digit clerk number then press the enter key. The program will then unlock the desired clerk and return the operator back to their original login screen, where the operator can now login.